

Professional Skills.

Problem Solving & Decision Making.

Overview.

Our greatest challenge today is to constantly evaluate and adjust how we manage ourselves, our work, our relationships, and our organizations to maximize their potential. This problem solving training introduces unique, effective approaches to problem solving and decision making that have proven to be successful in producing improvements in efficiency, performance, and productivity.

Group participation, demonstration, insight, and interaction play key roles in the continued success of problem solving training. Participants will return to the workplace with experience in applying the strategies and tools required to creatively deal with problems and decisions they face.

Effective decision makers are those rare individuals who are able to consistently identify and choose the best option among multiple alternatives. Their decisions are imaginative, reasoned, and defensible. In this workshop, delegates will be provided with the training and tools necessary to become inventive, logical decision makers. Delegates will explore a structured way to approach and dismantle problems, and learn to clarify problems in terms of objectives and issues, with a view toward optimum outcomes for their organisation.

This two-day workshop is challenging from the outset. It is a blend of coach-led and experiential learning. It identifies the key concepts of problem solving and decision making. It gives the delegates a range of versatile and effective techniques, coupled with the confidence in their ability to select the appropriate methodologies.

Outcomes.

- Identify a decision-making model and practice its use
- Consider a number of methods and techniques for problem solving
- Participate in practical exercises to highlight related problems
- Resolve issues quickly and accurately
- Develop innovative solutions to problems
- Utilise excellent judgement in decision making
- Follow through with successful implementation of solutions

Duration.

1 day.